

# Thank You for shopping with us!

For any reason whatsoever, you are not satisfied with your order, you may return purchased products within fourteen (14) calendar days.

The right to return products shall be deemed correctly exercised once the following conditions have been fully met:

- **the product labels must not be removed**
- **the products must not be used**
- **the products must not be dirty**
- **the products must not be damaged**
- **the shoes must be in original package**

## **PRODUCT RETURN:**

Return with **Omniva** or **DPD** - use return code.

Upon return, postage is covered by the customer. Return cost is 3.89€ (LV, LT), 9.99€ (FIN).  
Return cost to other EU countries 9.99€ - ask parcel card.

NB! When returning the product, please fill in the form below and include it with the returned product.

Name: \_\_\_\_\_

Web Shop order (arve-saateleht) number: \_\_\_\_\_

Products return reason. (Please mark as X)

- Wrong product size.
- The product does not meet expectations.
- The product has a defect, I want to exchange it for a new product.
- Another reason:

Sincerely yours, Outletstore.ee Team!

If you have any further questions, please contact us:

Monday to Friday: 11.00 – 17.00  
e-mail: info@outletstore.ee Phone: +372 5061313